
Limited Lifetime Warranty:

MODEL NO: Supreme JSS550BI-LP/NG; JSS700BI-LP/NG; JSS850BI-LP/NG

Jackson Grills warrants the following materials and workmanship to be free of defects for as long as you own the grill subject to the conditions below:

Lifetime: (from date of purchase); Jackson grills will repair or replace (at our option), any defective stainless steel:

- Main Outer Hood
- Handle
- Outer Pedestal System
- Inner Hood

10 year plus 5 Warranty: (from date of purchase); Jackson Grills will repair or replace (at our option), any defective stainless-steel part from the list below for the first 10 years. From 11-15 years, Jackson Grills will provide 50% of the current retail price of the defective stainless-steel part from the list below:

- Burners
- Cooking Grates
- Rotisserie Burner
- Warming Shelf
- Firebox

First 5 years: (from date of purchase); Jackson Grills will replace or repair (at our option), any defective part in the list below, at no charge. From 6 years to lifetime, any defective part in the list below will be replaced or repaired (at our option) at 50% of the current retail price the following parts:

- Flame Diffusers
- Crosslighters

2 Year Warranty: (from date of purchase); Jackson Grills will replace or repair (at our option), any defective part from the list below, at no charge.

- Natural Gas Regulator
- Thermometer
- Gas valves
- Knobs & fasteners
- Igniter and electrode
- Accessory parts
- Lights
- Rotisserie Kit
- Rotisserie Motor

Limited Warranty Subject to the following Conditions & Limitations:

(NOTE: Shipping and Labor Charges are NOT covered)

- The bill of sale and proof of original ownership and serial number will be required in order to claim warranty from your authorized dealer. The warranty registration card must be returned within 30 days to register your warranty.
- This factory warranty is non-transferable and may not be extended under any circumstances.
- Jackson Grills warrants its products to the original purchaser only (NO EXCEPTIONS). Not for commercial use.
- This Limited Warranty does not cover any damage caused by misuse, lack of maintenance, hostile environments, accident, alterations, abuse or neglect, including scratches, dents, corrosion, or discoloring by heat (all stainless steel will discolor), and abrasive or chemical damage resulting from use of harsh cleaners.
- Should deterioration occur to the point of non-performance within the duration of the warranted coverage, a replacement will be provided in the first year only. This warranty extends to the repair or replacement of warranted parts that are defective in materials or workmanship provided that the product has been operated in accordance with the operation instructions and under normal conditions.
- After the first year Jackson Grills reserves the right to fully disengage all obligations with respect to this Limited Warranty by refunding the original warranted purchaser the original wholesale price of the warranted parts.
- A licensed, authorized, service technician or contractor must install the gas grill.
- Genuine Jackson parts must always be used; use of parts supplied by other manufacturers will nullify the warranty.
- The installation must be done in accordance with the installation procedures described in the included owner's manual.
- Jackson Grills or its parties will not be responsible for the installation, labor or any other costs or expenses related to the refitting of the warranted part, and such expenses are not covered by this warranty.
- Notwithstanding any provision contained in this Limited Warranty, Jackson Grills responsibility under this warranty is defined as above and it shall not in any event extend to any incidental, consequential, or indirect damages.
- Jackson Grills neither assumes, nor authorizes any third party to assume, on its behalf, any other liabilities with respect to the sale of this product.
- Jackson Grills reserves the right to inspect any parts prior to approving warranty claim.
- Jackson Grills or its representatives shall not be liable for ANY shipping charges, labor charges or duties.